FOR YOUTH DEVELOPMENT®
FOR HEALTHY LIVING
FOR SOCIAL RESPONSIBILITY

Job Title: CCO Store Volunteer
Employee Classification: Seasonal
Reports to: Business Manager

Status: Non-Exempt
Revision Date: 10/2026

POSITION SUMMARY: The Camp Store Volunteer will greet and assist customers in a friendly and professional manner at all times during open store hours. Once customers have made their selections the store volunteer will use the register system to charge customers for their items. Between customers the store volunteer will clean, front displays, and unload new merchandise. The store volunteer will also keep a continued inventory of camp store merchandise throughout the Summer.

OUR CULTURE:
We firmly believe in our mission of putting Christian principles into practice through programs, staff, and facilities in an environment that builds healthy spirit, mind, and body for all. The YMCA of the Rockies staff are key players in helping cultivate an environment of healthy living, youth development, and community impact on our breathtaking properties outside Rocky Mountain National Park. This is a place where nature inspires, and staff lead with heart. We are committed to being welcoming to ***all*** people and to making a difference in the lives of our members, guests, and staff. The work each staff member does matters. We count on our staff to provide extraordinary mission-based experiences for our guests and for each other.

ESSENTIAL FUNCTIONS FOR ALL CCO STAFF:

- Create a safe space for all campers, families, and staff. Promote safe work practices to allow for development and growth for all.
- Possess the mental, social, and emotional skills necessary to build rapport and positive relationships.
- Respond to camper and customer requests for service, troubleshoot problems and develop solutions in a patient and respectful manner.
- Contribute to a cooperative and positive camp community, be a team player.
- Be responsible for the upkeep of the camp facility and cleanliness of camp. Report any repairs in a timely manner.
- Assist other departments as needed

ESSENTIAL FUNCTIONS FOR STORE VOLUNTEER:

- Serve customer's needs through friendly, helpful service
- Help customers find items they are looking for
- Present and rotate merchandise in an appealing manner
- Collects money, makes change and balances cash drawer, submits daily and accurate deposits
- Stocks shelves with merchandise
- Proper use of the Point of Sales system and inventory processes

- Complete an end of season inventory for all items.

REQUIREMENTS/QUALIFICATIONS:

- Have a high school diploma or equivalent
- Must be able to stand in one place for lengthy periods of time
- Must be able to read and understand English
- Must be able to work mornings, evenings, holidays and weekends
- All other duties as assigned. Employees are held accountable for all duties of this job. This job description is not intended to be an exhaustive list of all duties, responsibilities or qualifications associated with this job.
- NOTE: Based on business needs, you may be required to work in other Departments and/or our other Center.

GENERAL YMCA OF THE ROCKIES REQUIREMENTS

- Uphold and reflect the YMCA core values of Caring, Honesty, Respect, Responsibility, and Faith in all functions
- Uphold the YMCA of the Rockies Mission, policies, and programs.
- Possess and demonstrate excellent customer service skills; for example, friendly, personable, helpful, patient, and professional.
- Support the YMCA of the Rockies safety program. Promote safe work practices and a safe environment for guests, members, and staff.
- Promote a cooperative, positive, and flexible atmosphere while working with others in a diverse community.
- Attend required abuse risk management training and report suspicious or inappropriate behaviors and policy violations.
- Commitment to diversity, equity, inclusion, and antiracism is required.
- Must meet acceptable criminal background check standards.
- All other duties as assigned.

WORK ENVIRONMENT & PHYSICAL DEMANDS:

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job.

- Regularly lift up to 50 pounds up to four (4) feet high
- Be able to stand up to eight (8) hours a day
- Short bursts of stooping, kneeling, and bending.

VOLUNTEER BENEFITS:

As a volunteer there is no compensation. Volunteer perks include:

- Room:
  - Volunteers will be assigned rooms with windows and a full bathroom. There are common areas with TVs, refrigerators and microwaves. All rooms have a private telephone and internet access.
  - Geronimo Campground is an alternative available for volunteers at Snow Mountain Ranch in the summer months (mid-May to mid-September). Please inquire for more details.
- Board (3 buffet-style meals per day, 7 days per week)
- Other employee perks and discounts include:
  - Access to the YMCA of the Rockies facilities and activities which include but are not limited to: an indoor pool, basketball gymnasium, fitness classes, hiking/biking/skiing trails, archery, ice skating, disc golf, mini-golf, climbing wall, library, bonfire rings, craft shop and more.
  - Passes for skiing, rock climbing, mountain biking, and/or golf (dependent on season and resort – limited number available, first come first served basis)
  - Free gear rentals for sports and outdoor activities
  - Employee programming, including free or discounted staff trips, provided by the Staff Experience Team
  - Lodging Discount Nights at either YMCA of the Rockies location, $25 per room per night, based on availability
- Other employee perks and discounts, including:
  - Discounts at on site General Store/Gift Shop, Rustic Café/Buckboard Grill, and Jackson/Snow Mountain Stables
  - Discounts at local merchants
  - Shuttles for staff without vehicles based on season and availability for groceries, doctor, trips to town
  - Cleaning supplies/equipment, linens and paper products provided/available for use

ENVIRONMENTAL SUSTAINABILITY COLLABORATION:

Support organizational environmental sustainability goals through regular and effective collaboration and communication with sustainability leadership.

ADDITIONAL INFORMATION:

YMCA of the Rockies is a **Praesidium-accredited** organization. Our hiring process reflects the values and standards of Praesidium and other accredited organizations. For more information about Praesidium accreditation, please visit https://www.praesidiuminc.com/

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