



CCO Refund Policy 2022

As we look toward Summer 2022, we realize that the guidance from the State Department of Health is not set for 2022. We want to give you peace of mind that we will work with our families during these times.

General

- Deposits are required for registration into programs at Camp Chief Ouray.
- Programs which ask for applications are not charged deposits until all steps are completed and the camper is accepted into the program.

Cancellations

- If we are required to limit or cancel sessions per Colorado Department of Health or Grand County Public Health, you may roll over, donate, or be fully refunded all monies paid.
- If camp has to cancel a session due to an outbreak, you may roll over, donate, or be fully refunded all monies paid.
- If a family decides to cancel their registration:
 - 30 days or more prior to your camp session, you may roll over, donate, or be fully refunded all monies paid.
 - Less than 30 days prior of your camp session, you may roll over, donate, or be refunded fees paid minus deposit.

In Case of Sickness Prior to Camp Session

- In order to keep other campers and staff safe, we want you to stay home.
- Call the camp office to be put in touch with the RN at camp (starting June 5th, prior to June 5th we would need a doctor's note giving clearance to be at camp).
 - 970-887-2648
 - *Can you move to a later session?* You will be called from the office with potential dates.
 - *Can we look into 2023?* You may roll over, donate, or be refunded all monies paid with doctor's note.

In Case of Sickness During Camp

- Family/Emergency Contacts for the cohort will be asked to pick up their camper.
- Fees may be pro-rated for the week in attendance, rolled over, or donated.